

Quality Policy – Binzagr Co. (Warehousing & Logistics)

Binzagr - W&L is accountable for the movement of consumer packaged goods throughout the Binzagr-W&L network, consisting of a central distribution center (CDC) and 22 Branches. Its primary role is to satisfy the stock receipt, storage & replenishment needs of the Binzagr Network. Binzagr- W&L delivers this with a high standard of quality, in all products & services provided.

The key to achieving this is through a meaningful Quality Management System (QMS), in accordance with the standards of ISO 9001:2015

❖ The Binzagr- W&L Senior Management Team is committed to:

- Ensure customer, statutory & regulatory requirements are defined, understood & consistently achieved.
- Promote continual improvement of the QMS, by ensuring risks & opportunities that affect product & services conformity are clearly defined, remedied & focused on enhancing customer satisfaction.

❖ The Binzagr- W&L Senior Management Team:

- Is accountable for the effectiveness of the QMS.
- Ensures the Quality Policy & Objectives established for the QMS are compatible with the strategic direction of the organization.
- Ensures the integration of the QMS requirements into the organization's business processes are deemed appropriate.
- Promotes awareness of the process approach, risk based thinking and continual improvement.
- Enables appropriate resources required to execute and maintaining QMS are available
- Communicates the importance of effective QMS and is committed to conforming to QMS requirements
- Ensures the QMS is structured to achieve its intended results
- Engages, directs, monitors and supports resources assigned to develop & execute QMS across the organization
- Support relevant management roles to demonstrate their leadership, as it applies to their assigned responsibilities.

This Policy will be communicated to all employees in Arabic and English languages

This policy will be reviewed annually and be amended & re-issued, if necessary. Previous versions of this policy are archived (if any)

This policy is available to relevant interested parties, Upon prior request.

Randall D. Brown

Senior Vice President- W&L